

Appendix 2.

What is a Warm Space in Derbyshire?

A Derbyshire Warm Space is a free, warm, and welcoming space for people across Derbyshire who are struggling to heat their homes this winter. It can be a charity, community venue, council building, in the NHS, a café or other hospitality venue that commits to the pledge.

Derbyshire Warm Space Pledges

- *Derbyshire Warm Spaces will be inclusive, non-judgmental spaces where everyone can expect to be treated equally, with dignity and respect and receive a warm welcome from staff and volunteers.*
- *Derbyshire Warm Spaces are heated and may provide basic refreshments such as a warm drink and a biscuit.*
- *Derbyshire Warm Spaces will be free with no hidden costs to those using them.*
- *All Derbyshire Warm Spaces will have seating and may have Wi-Fi and power points available.*
- *Every Derbyshire Warm Space will be provided with the Let's Chat Derbyshire campaign and the First Contact Derbyshire signposting scheme.*
- *All Derbyshire Warm Spaces will implement any health protection considerations that are brought in by National Government. This will help the people working, volunteering, and attending the warm space keep well this winter.*
- *Each Derbyshire Warm Space will have their own clear safeguarding and fire safety policies to adhere to. Any volunteers will be encouraged to complete the Volunteer Passport alongside training that will support them in responding to difficult or challenging behaviour.*
- *All Derbyshire Warm Spaces will aim to run through the winter months.*
- *All venues will be registered and those eligible for grant funds will provide attendance counts to Derbyshire County Council. Venues can agree to their being listed on the Derbyshire County Council website.*

Derbyshire Warm Spaces Frequently Asked Questions (FAQ)

1. Can any organisation be a Derbyshire Warm Space?

Yes, this initiative is open to voluntary community sector organisations and any private businesses or workplaces, provided they meet the eligibility criteria outlined previously. Grant funds are available for voluntary and community sector venues (VCS).

2. What monitoring information will a Derbyshire Warm Space need to collate?

Organisations that want to be a Derbyshire Warm Space will need to capture information on the numbers of people that use their venue as a warm space and return this to Derbyshire County Council. This will be conditional for a VCS venue on receiving a Derbyshire Warm Space Grant.

3. What is a Derbyshire Warm Spaces Register?

This register will be controlled by Derbyshire County Council and will comprise of all the venues in the county that are open as a warm space. Venues can opt in be advertised on the public facing website. This will detail the venue name, address, its warm space opening hours and contact details.

4. How will venues be supported to help those who require further support?

All Derbyshire Warm Space venues will be given detailed signposting information packs which will contain the details of relevant local services that we anticipate people may benefit support from. Venues will also receive the details of relevant free training that they can access, whether that's online or in person.

5. What about the risks of covid-19 and flu in Derbyshire Warm Spaces?

Any organisation that signs up to be a Derbyshire Warm Space will be given specific information and guidance relating to health protection and how to mitigate against the risks of spreading covid-19 or flu. For example, hand sanitation, masks and the promotion of the flu jab and covid-19 booster jab. At present there is no government restrictions or directives regarding indoor gatherings this winter, but if this changes, we will inform all Derbyshire Warm Spaces immediately and take appropriate action.